

Name Withheld

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Network Specialist

~ Recent IT network specialist and programmer analyst technical college graduate ~

Offer a strong combination of academic and work experiences in database design and administration as well as in server and client configuration and administration, with additional experience working in virtual operating system environments. Well regarded by college instructors and professional staff for ability to perform research and think creatively in solving difficult IT challenges. Possess excellent analytical thinking, communication, leadership and organizational skills with an outstanding work ethic.

Network & Programming Highlights

- **Operating systems:** Worked in and set up virtual and physical client and server operating systems (VMware Workstation).
- **Network configuration:** Designed and configured networks consisting of multiple subnets.
- **Programming:** Created, modified and debugged Visual Basic and COBOL programs, as well as a variety of web languages.
- **System analysis:** Analyzed information systems as well as software development lifecycles and methodologies.

Technical Knowledge

Software: IBM Rational Developer for System i, Visual Studio 2010 and 2008, XAMPP (Apache HTTP Server, MySQL database, PHP Interpreter), iSeries Navigator, Eclipse, iSeries Emulator, VMware – virtual machine, Microsoft Virtual PC, Microsoft Visio, Microsoft Expression Studios, NetBeans, ZenMap, SysInternals, System information Works.

Hardware: Dell Power Edge 2850, HP Proliant D1580, Configuration and hardware troubleshooting – major brand desktop (client), PCs (Dell, HP, Gateway, ACER, Toshiba).

Languages: JavaScript, HTML, CSS, PHP, VisualBasic, COBOL, SQL.

Operating Systems: Windows 95, 98, 2000, XP, Vista, 7, Server 2000, Server 2008, Server 2008Rs, i5/OS, Ubuntu (Linux), Redhat (Linux).

Education & Internship

Grand Butte Technical College, Bend, OR

- Associate Degree in Applied Science: Network Specialist, 2011.
- Associate Degree in Applied Science: Programmer Analyst, 2011.
- Grade point: 3.85; Dean's List each semester.

Professional Experience

IT Student Technician, Grand Butte Technical College (internship), Bend, OR 2009–2011

Led a team of student technicians in diagnosing and eliminating problems in a client/server environment with four locations and more than 1000 client PCs. Created documentation on installations and software setup. Monitored and updated inventory. Managed return and defective merchandise. Analyzed software deployment methods. Provided customer support and related services. Successfully deployed a ticket tracking system. Oversaw and performed more than 50 software installations.

Floor Manager, Wardman's, Salem, OR 2006–2008

Oversaw and supported new store openings for this department store chain. Responsibilities included merchandising, inventory management, stockroom organization and cash control. Maintained exceptional customer service. Organized high-traffic sales areas to ensure better guest experiences. Managed a staff of three to six employees. Chosen by management to help set up a new store over a four-week period. Previously held positions as a cashier and department head; **promoted to Floor Manager** in 2007.